

AbitMORE SCM Helpdesk Solutions

- [<Services>](#) |
- [<CMN/ZMF Helpdesk>](#)

- Clean up orphan ChangeMan ZMF data sets.
- Maintain space allocations of all ChangeMan ZMF DSNs.
- Define and/or maintain ChangeMan ZMF applications.
- Verify (and correct if needed) the startup of all ChangeMan ZMF started tasks at the start of business.
- Create custom reports to answer [typical questions](#) that usually end up at the ChangeMan ZMF Helpdesk, using [AbitMORE SCM Reporting](#).
- Investigate outdated security entities and authorizations.
- Reassign packages and/or components from userids that left the company.
- Process standard ChangeMan ZMF requests (e.g.: move components from one application to another or from one package to another, [a common ChangeMan ZMF issue](#)).
- Use XML services to [apply all sorts of updates](#) in ChangeMan ZMF (e.g. to update some jobparms in lots of ChangeMan ZMF applications), using [AbitMORE SCM Commander](#).
- ... and "AlotMORE" (not just "Abit!").

Source URL (retrieved on 18/05/2024 - 09:11): <http://www.abitmore-scm.com/o-services/helpdesk/solutions>